# The following is a draft summary of the data that will be submitted by the Nevada Assistive Technology Collaborative to the Administration for Community Living (ACL) as the Annual Progress Report (APR).

The report follows the federal reporting year from October 2022 through September 2023.

The purpose of providing a summary is to provide the highlights of services. The report generated through the reporting system is accessible in its HTML format, however each section has tables that may be challenging with screen reading technology. The purpose of providing the summary is to simplify the data in a meaningful way.

The APR starts with the general information about the NATC then will consist of the following service area sections:

- 1. State Financing section that will include the Alternative Finance Program CARE Loan and the Assistive Technology for Independent Living program.
- 2. Reutilization and Open-Ended Loans of Assistive Technology.
- 3. Device Loan (these are loans for decision making and/or short-term accommodations)
- 4. Device Demonstration
- 5. Training
- 6. Technical Assistance
- 7. Public Awareness
- 8. Information and Assistance
- 9. Additional and Leverage Funds

#### General Information:

Lead Agency: Aging and Disability Services Division Mailing Address: 9670 Gateway Drive, Suite 100

City: Reno State: Nevada Zip Code: 89521

Program URL: https://adsd.nv.gov/Programs/Physical/Physical/

#### **Program Director and Contacts:**

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Performance Measure data must be collected for each State Level Activity and for any Training that is for Information and Communication Technology accessibility. The Performance Measures and Satisfactions

Surveys were established as goals and created federally within the reporting. These were established with input from the Assistive Technology Act programs.

Each consumer must be surveyed for both the Performance Measure questions and Satisfaction. The consumer also identifies their primary purpose for the AT needed as either Education, Employment, or Community Living. There are two variations of performance measures for the Access To Assistive Technology, such as Device Demonstrations and Device Loans, and for Acquisition Of Assistive Technology for State Finance Programs, Reutilization/Open-Ended-Loans, and Device Loans for short term accommodations.

#### Acquisition related Performance options:

- 1. Could only afford the AT through the AT program.
- 2. AT was only available through the AT program.
- 3. AT was available through other programs, but the system was too complex or the wait time too long.
- 4. None of the above
- 5. Nonrespondent

#### Access related Performance options:

- 1. Could only afford the AT through the AT program.
- 2. AT was only available through the AT program.
- 3. AT was available through other programs, but the system was too complex or the wait time too long.
- 4. None of the above
- 5. Nonrespondent

Information and Communication Technology Accessibility Training Performance options: What do you anticipate will be the primary outcome of your participation in this training on Information and Communication Technology (ICT) accessibility?

- 1. ICT (web, software, etc.) procurement or development policies, procedures, or practices will be improved or better implemented to ensure accessibility.
- 2. Training will be developed/implemented to ensure accessibility of websites, software or other ICT (web, software, etc.)
- 3. Outcome is unknown at this time.

#### Satisfaction Survey options:

- 1. Highly satisfied
- 2. Satisfied
- 3. Satisfied somewhat
- 4. Not at all satisfied
- 5. Nonrespondent

# State Financing: The CARE Loan fund and the Assistive Technology for Independent Living Program (AT/IL).

**CARE Loan** is the state's Financial Loan Program. In 2023 there were 14 total loan applications. There were 12 Loans approved and 2 Loans that were rejected. There was a total of \$141,870 loaned.

5 loans were for Mobility, Seating and Positioning

2 loans were for Environmental Adaptions

5 loans for Vehicle Modifications and Transportation

During the year there were 2 loans in default. Net loss in default of \$1,202

**Assistive Technology for Independent Living** is considered a last resort activity. The data reported is from consumer cases that were closed during the year and not reflective of services provided in cases that are still open. In 2023 there were 110 consumers reported providing 378 solutions with a total of \$1,418,446 for the Assistive Technology.

### Types of Assistive Technology, number of devices funded and amounts of funding:

17 devices/services in the area of Vision totaling \$19,538

7 devices/services in the area of Hearing totaling \$31,010

4 devices/services in the area of Speech Communication totaling \$12,169

13 devices/services in the area of Mobility, Seating and Positioning totaling \$27,042

86 devices/services in the area of Daily Living totaling \$193,766

221 devices/services in the area of Environmental Adaptations totaling \$957,570

30 devices/services in the area of Vehicle Modification and Transportation totaling \$177,351

# **Performance Measure and Survey responses:**

The following data combines the response for CARE Loan and the AT/IL Program.

All responses reported the Primary Need as Community Living and the following selections:

49 Could only afford the AT through the AT program.

62 AT was only available through the AT program.

10 AT was available through other programs, but the system was too complex or the wait time too long.

#### Satisfaction:

66 Highly Satisfied

3 Satisfied

**O Satisfied Somewhat** 

1 Not at all satisfied

52 Nonrespondent

57.38% response

#### **Notes:**

We will describe what the report does not reflect in the 2023 AT/IL Program caseload. That consisted of 317 consumers with 966 Goals Set; 470 Goals being Met and 333 Goals in Progress (163 Goals not met). There were 147 Independent Living Goals related to either Transition or a Prevention of needing institutional care. Of the Goals set 146 were Prevention related and 1 was Transition related. Of these consumer goals 110 were closed as Goal Met; 28 are in Progress.

# Reutilization: CARE Chest of Sierra Nevada's Equipment Loan provides both new and used Assistive Technology and Nevada Telecommunication Equipment Distribution Program for the Deaf, Hard of Hearing and Speech Impaired (NTEDP)

In 2023 there were 1,971 consumers receiving 2,602 Assistive Technology solutions with a total cost savings to the consumer of \$299,538. CARE Chest's services accounted for 1907 consumers & 2521 devices. NTEDP accounted for 64 consumers and 81 devices. Note that NTEDP is not funded by NATC although services have been integrated with the ATRC model.

### Types of Assistive Technology, number of devices and cost savings:

8 devices in the area of Vision totaling \$512

57 devices in the area of Hearing totaling \$7,045

5 devices in the area of Speech Communication totaling \$2,079

2 devices in the area of Learning, Cognition and Developmental totaling \$299

1,279 devices in the area of Mobility, Seating and Positioning totaling \$192,878

1,216 devices in the area of Daily Living totaling \$89,477

27 devices in the area of Environmental Adaptations totaling \$6,311

4 devices in the area of Computers and Related totaling \$937

## **Performance Measure and Survey responses:**

Primary Purpose for which the AT was needed: 0 for Education; 2 for Employment; and 1,964 as Community Living.

1,874 Could only afford the AT through the AT program.

87 AT was only available through the AT program.

5 AT was available through other programs, but the system was too complex or the wait time too long.

#### Satisfaction:

1,281 Highly Satisfied

676 Satisfied

2 Satisfied Somewhat

0 Not at all Satisfied

12 Nonrespondents

99.39% response rate

# Device Loans (short term): Nevada Assistive Technology Resource Centers provide Assistive Technology Device Loans for Decision making and Short-Term Accommodations.

In 2023 there were 69 short-term loans and 62 devices loaned to people with disabilities.

62 loans were to Assist in decision-making (device trial or evaluation)

- 1 loans were to Serve as loaner during service repair or while waiting for funding
- 3 loans were to Provide an accommodation on a short-term basis for a time-limited event/situation
- 3 loans were to Conduct training, self-education or other professional development activity

# Types of Assistive Technology, number of devices and for what purpose:

57 devices in the area of Vision; 53 Decision Making and 4 Non-Decision Making.

- 10 devices in the area of Hearing; 7 Decision Making and 3 Non-Decision Making.
- 13 devices in the area of Speech Communication; 12 were Decision Making and 1 Non-Decision Making.
- 12 devices in the area of Learning, Cognition and Developmental; 9 Decision Making and 3 Non-Decision Making.
- 1 devices in the area of Environmental Adaptations; Decision Making.
- 30 devices in the area of Computers and Related; 28 Decision Making and 2 Non-Decision Making.

#### **Performance Measure and Survey responses:**

Performance measures for Device Loans are split between Access to and Acquisition Of. Access To measures are when the consumer is borrowing for the purpose of making a decision. Acquisition Of measures are for short term accommodations or while the person is waiting for a repair or a funding source.

#### **Access To Performance Measures:**

Primary Purpose for which the AT was needed: 6 for Education; 3 for Employment; and 53 as Community Living.

- 38 Decided that AT device/service will meet needs.
- 19 Decided that an AT device/ service will not meet needs.
- 3 Have not made a decision.
- 2 Nonrespondent

#### **Acquisition Of Performance Measures:**

Primary Purpose for which the AT was needed: 1 for Education; 3 for Employment; and 3 as Community Living.

- 2 Could only afford the AT through the AT program.
- 4 AT was only available through the AT program.
- 3 AT was available through other programs, but the system was too complex or the wait time too long.
- 0 None of the above
- 1 Nonrespondent

#### Satisfaction:

- 43 Highly Satisfied
- 18 Satisfied
- 1 Satisfied Somewhat
- 1 No at all Satisfied
- 6 Nonrespondent
- 91.3% response

# Device Demonstrations: Nevada Assistive Technology Resource Centers provided Assistive Technology Device Demonstrations supporting informed consumers decision making.

In 2023 there were 89 devices demonstrations to 97 participants. 89 of the participants being the person that would be using the Assistive Technology and 8 other participants. Following the demonstrations 40 referrals to Funding Sources, Service Providers, Vendors and Others. Note that the data does not reflect how many devices were included in the Demonstrations that allow for comparisons and real decision making. There are currently 326 devices that were reported in the demonstrations. That is a rough average of over 3 devices in each Demonstration.

### **Number of Device Demonstrations by Device Type:**

- 52 Vision
- 23 Hearing
- 8 Speech Communication
- 2 Learning, Cognition and Developmental
- 0 Mobility, Seating and Positioning
- 0 Daily Living
- 3 Environmental Adaptations
- **O Vehicle Modification and Transportation**
- 1 Computers and Related
- O Recreation, Sports and Leisure

# **Consumer Story:**

**Pending** 

### **Performance Measure and Survey responses:**

Primary Purpose for which the AT was needed: 7 for Education; 4 for Employment; and 78 as Community Living. Note that only the decision maker is surveyed, not other participants.

- 38 Decided that AT device/service will meet needs.
- 19 Decided that an AT device/ service will not meet needs.
- 3 Have not made a decision.
- 2 Nonrespondent

**Satisfaction:** Note that only both the decision maker and other participants must be surveyed for their satisfaction.

- 62 Highly Satisfied
- 22 Satisfied
- 0 Satisfied Somewhat
- 0 Not at all Satisfied
- 13 Nonrespondent
- 86.6% response rate

# **Overall Performance Measures and Satisfaction (All services)**

Acquisition: ACL Target is 85% and all services average 99.19%; Goal Met

Access: ACL Target is 90% and all services average 92.62%; Goal Met

#### Satisfaction:

ACL Target is 95% Highly Satisfied and Satisfied; Also, 90% Response Rate.

NATC shows a 99.77% Highly Satisfied and Satisfied and a 96.33% Response Rate; Goal Met

# **Training Activities:**

61 Training Participants

#### **Participants by Trainings Topic:**

4 AT Products/Services

10 AT Funding/Policy/Practice

6 Combination of any/all of the above23 Information Technology/Telecommunication Access18 Transition61 Total

#### **Technical Assistance:**

The data shows 6 Technical Assistances with a total of 42.25 hours of time.

This reports as percentages in the following areas: 2% Education 0% Employment 48% Health, Allied Health, Rehabilitation 2% Community Living 48% Technology (IT, Telecom, AT) 100% Total

#### **Public Awareness**

UNR/NATRC reported 20 events and 753 people reached (estimated). CARE Chest reported 678 events and 518,374 people reached (estimated).

NATC funded \$19,840 to CARE Chest for Public Awareness throughout the state and was the remaining funding from the prior year plan (2022).

#### Information and Assistance

- 1. Individuals with Disabilities: 257 regarding AT Device or Service; 1 regarding AT Funding
- 2. Family Members, Guardians and Authorized Representatives: 7 regarding AT Device or Service; 0 regarding AT Funding
- 3. Representative of Education: 0 regarding AT Device or Service; 0 regarding AT Funding
- 4. Representative of Employment: 1 regarding AT Device or Service; 0 regarding AT Funding
- 5. Representative of Health, Allied Health, and Rehabilitation: 10 regarding AT Device or Service; 0 regarding AT Funding
- 6. Representative of Community Living: 1 regarding AT Device or Service; 0 regarding AT Funding
- 7. Representative of Technology: 10 regarding AT Device or Service; 0 regarding AT Funding

# Additional and Leveraged Funding

The following is described by Funding Source, then Amount, then Use of Funds (service area). State Appropriations of \$1,632,581 for State Financing and the AT/IL Program. Federal funds which are the NVSILC funding \$109,570 and also in State Financing for the AT/IL Program. Total reported \$1,742,151

Notes: The funding that is reported and supporting the AT/IL Program is based on the actual cost of Assistive Technology device/services paid for and collected from closed consumer cases only. The amount also includes the operations costs that were reimbursed for the months of operation in the federal fiscal year. We point this out because if the reported amounts will not match an actual subaward or program partners budget amounts.